

# TENANT INFORMATION

## KNOW YOUR RIGHTS

- You can **learn more about your rights as a tenant** from **Wisconsin's Landlord-Tenant Guide**, available at <https://datcp.wi.gov/Documents/LT-LandlordTenantGuide497.pdf>
- Your landlord is **not allowed to terminate your tenancy in retaliation against you because you filed a complaint** with the government agencies below.
- You can request **reasonable accommodations for a disability** from your landlord. Your landlord cannot refuse to permit reasonable modifications of your apartment at your own expense to accommodate a disability.

## HOW TO FILE A COMPLAINT

*If you have a complaint about the condition of your apartment that your landlord isn't addressing or think your rights as a tenant have been violated, you can file a complaint.*

- For complaints about the condition of your apartment, contact the **Milwaukee Department of Neighborhood Services**
  - By phone, at (414) 286-2268, Monday - Friday between 8:00 A.M. and 4:30 P.M.
  - Online, by going to <https://city.milwaukee.gov/ucc/action> and scrolling down to "DNS - Department of Neighborhood Services Requests"
- For all other issues, contact the **Wisconsin Bureau of Consumer Protection** under the Department of Agriculture, Trade, and Consumer Protection (DATCP) by visiting [https://datcp.wi.gov/Pages/Programs\\_Services/FileConsumerComplaint.aspx](https://datcp.wi.gov/Pages/Programs_Services/FileConsumerComplaint.aspx)
- For **Questions about Landlord-Tenant Issues and How to File a Complaint**, contact Wisconsin's Consumer Protection Hotline by phone, at (800) 422-7128 or email, at [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)

## HAVE MORE QUESTIONS?

**If you are having trouble paying rent, or have other concerns related to your rental property**, you can contact the **Milwaukee Rental Housing Resource Center** for information on eviction resources, rent and energy assistance, relocating, and more.

- By phone, at (414) 895-7368 or email, at [info@renthelpmke.org](mailto:info@renthelpmke.org)
- Online, by going to <https://www.renthelpmke.org/>